

## Claims Team – Property & Casualty



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## Claims Team – Consumer

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**For all new Business & Leisure Travel claims please email:**  
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**For all other Accident & Health claims please email:**  
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## Chubb Claims: Life Is About to Get Easier

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Individuals, families and businesses of all sizes can expect the superior service and attention to detail that comes with every Chubb policy. Our experienced team of claims professionals responds to each claim with a sense of urgency and care – providing technical expertise, responsive service, clear communication and consistent global claims handling.

### **Chubb Claims Are Handled with Empathy, Efficiency and Expertise**

We in Chubb Claims have a clear purpose, and with this, we deliver great customer outcomes based on the promises made by our underwriters.

Our claims professionals provide a claims service that is thoughtful, responsive and solution-oriented, all directed towards our clients' needs.

Success here comes from focusing on what we consider to be the five key components of great claims service: certainty, speed, innovation, expertise and consistency.

### **How Is Chubb Different?**

We don't just process claims; we make things right.

We hope you never need to report a claim with us. But if you do, that's our opportunity to show you what "craftsmanship" means in service to you. It means Chubb people working with empathy, integrity and our legendary attention to detail to resolve your claim. It means we honour the promises we've made to you. Your loved ones, your employees, your home, your business reputation — these things matter. These things are personal, for you and for us.

## About Chubb in New Zealand

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Chubb is the world's largest publicly traded property and casualty insurer. Chubb's operation in New Zealand (Chubb Insurance New Zealand Limited) offers corporate Property & Casualty, Group Personal Accident and corporate Travel Insurance products through brokers.

More information can be found at [www.chubb.com/nz](http://www.chubb.com/nz).

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**Chubb. Insured.<sup>SM</sup>**